


# Jim Palmer

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## About

I have excelled in leadership roles across diverse industries, including non-profit, government, healthcare, faith-based, and social services. My skills have earned accolades at both national and local levels, and I have had the honor of contributing to multiple boards of directors.

I aim to facilitate meaningful change and contribute to making the world a better place. I am deeply committed to aiding those often disregarded in our community — particularly those marginalized due to substance abuse, mental health, and housing challenges. I believe that through genuine collaboration and fostering a culture of trust, we can achieve verifiable outcomes and positive results. This necessitates breaking down barriers, forming strategic partnerships, implementing trauma-informed approaches, and shifting the focus from program-centric to person-centered practices.

Given my leadership in pioneering operational innovation and developing client-focused programs and facilities, I am well-suited for an expanding organization that prioritizes the care of the most marginalized — the least, the last, and the lost. The following enumerates a sample of my current experiences and proficiencies:

### BOARD OF DIRECTORS LEADERSHIP

- Elected to more than 30 Boards of Directors
- Chairperson & Vice-Chairperson
- Independent Board Member
- Executive Committee Membership
- Finance Committee Membership
- Governance Committee Membership
- Compensation Committee
- Succession Planning Facilitator
- Human Resources Committee
- Philanthropy Committee

### HEALTHCARE LEADERSHIP

- CEO of FQHC health care clinics
- FQHC Chairman of the Board
- OC Mental Health Advisory Board Membership
- Development & implementation of outpatient and residential inpatient mental health programs & services
- Certified PAC from the American College of Certified Forensic Counselors
- Heads-up Check-up mental health assessment tool implementer

## SOCIAL, HUMAN & HOUSING LEADERSHIP

- Foster & Adoptive Parent Social Innovation expert
- Social Innovation Expert
- Homeless transformation driver
- Anti-sex trafficking program developer
- Detox systems developer
- Addiction recovery program developer
- Housing & shelter award-winning developer

## NON-PROFIT LEADERSHIP

- CEO, President, Executive Director, Founder
- Chief Advancement, Program, & Campus Officer
- Human Resources
- Public & private grant acquisition

## GOVERNMENT LEADERSHIP

- Appointed County Commissioner
- Elected City Council Member
- Presidential Appointee, George W. Bush & Barack Obama admin's
- Regulatory & compliance development & oversight
- Request for Proposal (RFP) & (RFQ) creation, review, and oversight
- PSR Civilian Reserve Commander OC Sheriff's Dept.

## Experience



### **President & CEO, Member of the Board of Directors**

#### **Orange County Rescue Mission**

Apr 1992 - Jul 2023 (31 years 4 months)

As the leader of the Orange County Rescue Mission, I grew the organization from one million to nearly \$50 million, including a paid staff of 220 and a volunteer staff of 3,110. I designed and built twelve campuses and two ranches. Thus becoming the leading privately funded non-profit, ministry, and mission-driven social services organization in Orange County.

Many received my authenticity, vision, guidance, and leadership as inspiring. As such, I could extract extraordinary performance levels from paid and volunteer staff. I directly reported to the Board of Directors, offering spiritual, organizational, and fiduciary guidance to the ministry. I formulated long-term and short-term vision strategies for the ministry's growth and impact.

I planned and implemented annual budgets with consistent and sustainable year-over-year growth, establishing the non-profit as one of the most financially responsible and successful organizations in California and the Nation.

- Implemented policies set by the Board of Directors.
- Maintained and promoted adherence to the mission & vision statements.
- Acted as the primary contact in the community for the promotion and presentation of the ministry.
- Developed and implemented systems of accountability in all areas of the ministry.

- Developed outcome-based measurements that support the Biblically-based multi-step new life programs.
- Integrated strategic planning, technology applications, and leadership systems to maximize the ministry's resources to fulfill its mission.
- Oversaw a combined operating budget of nearly 50 million dollars.
- Led and encouraged a leadership team of executives reporting directly to me.
- Maintained direct involvement in the recruiting and training of C-level direct reports.
- Supported the team by directing all ministry staff annual or as-needed performance appraisals.
- Reported to the Board of Directors for all ministry finances, human resources, fundraising, and ministry operations.

### **Founder, CEO, and then Chairman, Board of Directors**

Hurtt Family Health Clinic Inc.

Jan 2005 - Jul 2023 (18 years seven months)

I founded the Hurtt Family Health Clinic. It provides highly accessible, preventative, primary, and specialized healthcare to homeless and under-served families through a full-service medical, dental, vision, mental health, chiropractic, and health education campus.

The Hurtt Family Health Clinic has both a fixed clinic site and mobile sites and is a low-cost, family primary care clinic that serves individuals by appointment and on a walk-in basis. Services include well-baby and well-child checkups, well-woman exams and clinical breast exams, physical examinations, management and treatment of diabetes and chronic illness, provision of medication when applicable, low-cost referrals for specialized needs, and patient education classes, including chronic illness management, personal hygiene, and nutrition.



### **Commissioner - Orange County Commission to End Homelessness**

County of Orange

Nov 2018 - Aug 2022 (3 years ten months)



### **Commissioner – OC Housing & Community Development Commission**

County of Orange

Jan 1998 - Dec 2013 (16 years)



### **Presidential Appointee, US Senate Confirmed, Board Member**

Corporation for National and Community Service

Jul 2007 - Oct 2012 (5 years four months)

The Corporation for National and Community Service is a federal agency that helps more than 5 million Americans improve the lives of their fellow citizens through service. Working hand in hand with local partners, we tap the ingenuity and can-do spirit of the American people to tackle some of the most pressing challenges facing our nation.

It invests in thousands of nonprofit and faith-based groups that are making a difference across the country. We are AmeriCorps, Senior Corps, the Social Innovation Fund, the Volunteer Generation Fund, and more. We serve, we build, and we make an impact that changes lives and communities.

As a Director, I oversaw a budget of 1.5 billion dollars and a team of over 125,000 people.



### **City Council Member**

City of Tustin

Dec 2006 - Dec 2010 (4 years one month)



### **Board Member**

Orange County Behavioral Health Advisory Board

Jan 2004 - Jun 2005 (1 year six months)



### **Co-Founder, Board Member, and then Executive Director**

Families Forward

1986 - 1988 (2 years)

## **Volunteer Leadership**

Vice President, Board of Directors  
Irvine Public Schools Foundation  
Oct 1985

Vice President, Board of Directors  
Families Forward / Irvine Temporary  
Housing  
Jan 1984 - Jan 1986

Member of Middle School Task  
Force  
Irvine Unified School District  
Sep 1985

Legislative Action Network Steering  
Committee  
Irvine Unified School District  
Sep 1985

President & CEO, Board Member  
Restoration Roasters  
Jun 2014 - Jul 2023

President & CEO, Board Member  
Temporary Shelter Inc.  
Jan 2010 - Jul 2023

Chairman, Board of Directors  
William Blackstone School of Law Inc.  
Aug 2018

Co-Chairman  
Orange County Veterans Stand Down  
Jan 2014

Founding President  
Irvine Performing Arts Company  
Jan 1984

Founder and Chairman, Board of  
Directors  
OC Partnership  
Jan 1998 - Jan 2013

Appointed Board Member  
Orange County Mental Health Board  
Jan 2005

Board Member  
Irvine Community YMCA  
Jan 1986

Vice President  
Irvine Public Schools Foundation  
Jan 1985

Founding Vice President of the  
Board of Directors  
Irvine Temporary Housing - Families  
Forward  
Jan 1984

Board Vice President  
Orange County Cable Association  
Jan 1985

Board Member  
Irvine Harvest Festival  
Jan 1984

Vice Chairman of the Board  
Irvine Family Services Board  
Jan 1984

Chairman of Logistics  
United States Olympic Committee  
Jan 1984

**Co-Chairman Events**  
United States Olympic Committee  
Jan 1984

**Member**  
Orange County World Trade Center  
Jan 1987

**Council Member**  
Boys and Girls Club of Irvine  
Jan 1984

**Member**  
Irvine Historical Society  
Jan 1986

**Member**  
Orange County Office of Protocol  
Jan 1986

**Charter Member**  
People for an Irvine Community Hospital  
Jan 1983

## **Education**

**Trinity International University**  
Doctor of Laws (J.S.D.) Honoris Causa, Law  
2009 - 2017

**VISTAGE**  
Executive CEO Leadership  
Jan 2013 - Jan 2016

**National Society of Fundraising Executives**  
Certified Fundraising Executive (CFRE)  
Dec 1990 - Dec 2005

**Priority Living, Inc.**  
Executive Leadership, The Master's Program  
1999 - 2002

**American Association of Christian Counselors (AACC)**  
Christian Counseling, Counseling Psychology  
Aug 1999 - Dec 2000

**Orange County Sheriff's Department**  
Level 4, Reserve Program, PSR Criminal Justice/Law Enforcement Administration  
1999 - 2000

**National Board of Addiction Examiners**  
Certified Pastoral Addictions Counselor, Substance Abuse/Addiction Counseling  
Mar 1998 - May 1999

**West Coast Bible Training College (IUGM)**  
Dean and Chairman  
1994 - 1996

**CORO Foundation**  
Graduate of Advanced Public Leadership Training Program Training Program, Public Leadership  
1984 - 1985

**Corona del Mar High School**  
Graduate  
1979 - 1983

## Licenses & Certifications

Certified Pastoral Addictions Counselor by the American College of Certified Forensic Counselors

Certified Fundraising Executive by the National Society of Fundraising Professionals 1990 - 2005

## Honors & Awards

- 2023 Chairman's Proclamation to Jim Palmer  
Honorable Donald P. Wagner, Chairman, Orange County Board of Supervisors
- 2023 Certificate of Congressional Recognition for Hon. Dr. James E. Palmer by Young Kim, Member of Congress, 40th District
- 2022 Awarded "Orange County's Top Workplaces 2016, 2017, 2018, 2019, 2020, 2021, 2022" by the Orange County Register
- 2021 Innovator of the Year Award Nominee, Orange County Business Journal
- 2021 Jim Palmer named "OC's Most Influential" by the Orange County Register
- 2017 OC 500 Orange County Influential, Orange County Business Journal
- 2017 Awarded and recognized as a "Gem of Tustin" in City Council, City of Tustin
- 2017 Awarded "Certificate of Special Congressional Recognition" by US Congresswoman Mimi Walters
- 2016 Recognized as one of the "OC 500 Orange County Influential" by the Orange County Business Journal
- 2016 Award for "Service to Veterans" by Congresswoman Loretta Sanchez & Congresswoman Mimi Walters
- 2014 Recognized as one of the "100 Most Influential People in Orange County for his good works and changing lives" by the Orange County Register newspaper
- 2014 PBS SoCal Community Champion
- 2011 Certificate of Recognition for Outstanding Leadership in Community Support of First 5 Service Corps by AmeriCorps - Vista - Connect Partnership
- 2011 CESA Excellence Award to Jim Palmer at Operation OC by the California Emergency Services Association (CESA)
- 2010 CESA Excellence Award to Jim Palmer at Operation OC by the California Emergency Services Association (CESA)

- 2010 Awarded the title of Orange County Local Elected Official of the Year for his outstanding service on the Tustin City Council.
- 2010 Recognized for "Excellence in Leadership & Community Service" by the California State Senate
- 2010 Recognized for "Excellence in Leadership & Elected Service" by the California State Assembly
- 2010 Service to the City of Tustin and its Residents 2010 by Congressman John Campbell
- 2010 - Concordia University Irvine's Gala of Stars "Servant Leadership Award"
- 2009 Awarded 3<sup>rd</sup> & 4<sup>th</sup> Place CSCC SOLO CAL SCCA Regional Race
- 2009 Faithful Service to Those with HIV/AIDS by He Intends Victory
- 2008 Awarded the "United States Gold Presidential Volunteer Service Award" by President George W. Bush at the Faith-based Initiatives Conference
- 2005 Appointed to the Orange County Mental Health Board by the Orange County Board of Supervisors
- 2005 Awarded "Citizen of the Year" by Rotary International 532
- 2004 Awarded the "Service Award" by California Governor Arnold Schwarzenegger
- 2004 Awarded the "Compassion in Action" designation by President George W. Bush
- 2002 Awarded "Outstanding Community Planner & Leader" by the Orange County Board of Supervisors
- 2000 Awarded "Outstanding Community Leader & Homeless Issues Advocate" by the Orange County Board of Supervisors
- 1999 Awarded "Child Advocate of the Year" by Olive Crest Treatment Centers
- 1996 Rainbow of Hope Award for Dedication to the Homeless of our Community by HomeAid Orange County
- 1996 Awarded the "Rainbow of Hope Award" for Dedication to the Homeless of our Community by HomeAid Orange County
- 1984 US Olympic Committee Commendation to Jim Palmer by the United States Olympic Committee
- 1984 Irvine Police Department Commendation to Jim Palmer "Ingenious Creation of Robby the Robot"